

Thai Airways International E-Ticketing Policy - update

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Dear Industry Partners,

Further to our Agents Advice dated 22 May 2008, we wish to provide you with an update on THAI's progress to comply with the IATA requirement for the industry to achieve a 100% E-ticketing environment. For the most part this document remains unchanged from the first issue, except any changes which are shown in red. Please also note that we have inserted an additional table on Page 3 indicating airlines with whom THAI is working towards the establishment of Interline E-ticketing Agreements (IET Agreement).

THAI Ticketing Policy.

Effective on/after 01 June 2008 THAI will accept validation of E-tickets against our accounting code (TG 217) provided the itinerary to be ticketed includes THAI sectors, either totally or partially, and the airfare used for ticketing is valid on THAI ticket stock. This includes other airline sectors issued separately and is subject to the existence of an Interline E-ticketing Agreement. E-tickets cannot be validated as a THAI issue if there is no THAI flight content included in the itinerary.

Eligible E-ticket Itineraries.

THAI has been actively implementing E-ticket check-in throughout our network and establishing interline E-ticket agreements with our interline partners.

We are pleased to advise that all airports on THAI's worldwide network can now accept E-ticket check-in.

Tabled within this document is the list of the carriers with which THAI has implemented an Interline E-ticketing Agreement. Please update this and the other tables below to ensure that your passenger's itinerary is E-ticket eligible. Please also ensure that the availability display in your GDS is appended with the applicable E-ticket indicator for all the sectors within the itinerary.

Itineraries not Eligible for E-ticket Issue by Travel Agents.

The following itineraries cannot be issued as E-tickets:

- Itineraries that include sectors which do not allow E-ticket check-in as at 01 June 2008.
- Infants accompanying adults on THAI sectors booked. This facility is currently under development for travel agent issues and will be advised when completed.
- Infant travel on another carrier included in the itinerary with which THAI does have an Interline E-ticket Agreement, however that carrier does not support infant E-ticketing.
- Itineraries for unaccompanied minors.
- Itineraries including codeshare flights marketed by THAI where the operating carrier does not support codeshare E-ticketing.
- Itineraries which include a Carrier that THAI has an interline Ticket Agreement with, but not an Interline E-ticket agreement as yet.

THAI will assist to issue paper tickets for the above scenarios. In these instances where THAI is required to issue tickets on the agent's behalf, no fee will be levied for ticketing. As per your general business practice, please continue to request ticketing through your chosen Consolidator or Ticket Centre.

The following itineraries cannot be issued by Travel Agents or THAI:

- Itineraries which include carriers with whom THAI does not have an Interline Ticket Agreement.
- Itineraries with either open dated sectors or those containing more than 16 segments, including surface sectors.
- Itineraries including passive segments within the fare to be ticketed. **This facility is currently under development and will be advised when implemented, which is expected within June 2008.**

Payment for tickets issued by THAI.

Should it be necessary for a THAI Ticket Office to assist a Travel Agent to ticket an itinerary which is not supported for E-ticket issue, payment for such issuance can be made by cash, cheque, paper MCO or V-MPD. Payment and full details (i.e. hard copy of the V-MPD, the PNR and fare to be ticketed) must be provided to the THAI Ticket office to which the ticket request is directed.

Thai Airways International E-Ticketing Policy – update (continued)

Paper tickets issued Prior to 01 June 2008.

THAI will continue to accept BSP neutral paper tickets validated as THAI ticket stock, as well as those of our interline partners, for travel on/after 01 June 2008, provided they are issued prior to 01 June 2008. Subject to the fares ticketed allowing reissue, if a paper ticket issued prior to 01 June 2008 requires alteration, travel agents are required to transfer the paper ticket to an E-ticket issue.

E-Ticket Itinerary Receipt.

Please be reminded that Travel Agents must provide their Passengers with their E-ticket Itinerary Receipt containing the Conditions of Carriage, which must be presented at check-in.

Carriers with Interline E-ticket agreements with THAI, Eligible codeshare E-ticket agreements, and Allowable Infant E-ticket agreements.							
Code	Airline	C/share	Infant	Code	Airline	C/share	Infant
4M	Lan Argentina	no	no	LO	LOT Polish Airlines	yes	no
9W	Jet Airways	yes	no	LP	Lan Peru	no	no
A3	Aegean Airlines	no	yes	LT	LTU International	no	yes
AA	American Airlines	no	no	LX	Swiss	no	yes
AB	Air Berlin	no	no	LY	El Al Israel Airlines	yes	no
AC	Air Canada	yes	yes	MF	Xiamen Airlines	no	no
AF	Air France	no	no	MH	Malaysia Airlines	no	no
AI	Air India	no	no	MI	Silk Air	no	no
AP	Air One	no	no	MK	Air Mauritius	no	no
AV	Avianca	no	yes	MP	Martinair	no	no
AY	Finnair	yes	no	MS	Egyptair	no	no
AZ	Alitalia	no	no	NH	All Nippon Airlines	yes	yes
BA	British Airways	no	no	NU	Japan Transocean Air	yes	yes
BD	BMI	yes	yes	NW	Northwest Airlines	no	no
BI	Royal Brunei	no	no	NX	Air Macau	no	no
BR	Eva Air	no	no	NZ	Air New Zealand	yes	yes
CA	Air China	no	no	OA	Olympic Airlines	no	no
CI	China Airlines	no	no	OS	Austrian Airlines	yes	yes
CO	Continental Airlines	no	no	OU	Croatia Airlines	no	no
CX	Cathay Pacific	no	no	OZ	Asiana	yes	yes
CZ	China Southern	no	no	PG	Bangkok Airways	no	yes
DJ	Virgin Blue	no	no	PR	Philippine Airlines	no	no
DL	Delta	no	no	QF	Qantas Airways	no	no
EK	Emirates	yes	yes	QR	Qatar Airways	no	yes
ET	Ethiopian Airlines	no	yes	QV	Lao Airlines	no	yes
EY	Etihad Airways	yes	no	RJ	Royal Jordanian	yes	yes
FM	Shanghai Airlines	no	no	SA	South African Airways	no	yes
FT	Siemp Reap Airways	no	no	SB	Aircalin	no	no
GF	Gulf Air	no	yes	SC	Shandong Airlines	no	no
JK	Spanair	yes	no	SK	Scandinavian Airlines	yes	no
JL	Japan Airlines	yes	yes	SN	Brussels Airlines	no	no
JO	JALways	yes	yes	SQ	Singapore Airlines	yes	yes
JP	Adria Airways	no	no	TK	Turkish Airlines	no	yes
KA	Dragonair	no	no	TN	Air Tahiti Nui	no	yes
KE	Korean Air	no	no	TP	TAP Portugal	yes	yes
KF	Blue1	yes	no	UA	United Airlines	yes	no
KL	KLM	no	no	UL	Sri Lankan Airlines	no	no
KQ	Kenya Airways	no	no	US	US Airways	no	yes
KU	Kuwait Airlines	no	no	VN	Vietnam Airlines	no	no
LA	Lan Airlines	no	no	WF	Wideroe	no	no
LG	Luxair	no	no	XF	Vladivostock Air	no	no
LH	Lufthansa	yes	no	XL	LAN Ecuador	no	no

No carriers allow open dated E-ticket sectors.

Whilst current at the time of production, the above details are subject to change without notice.



Thai Airways International E-Ticketing Policy – update (continued)

Paper tickets issued on/after 01 June 2008.

THAI will not accept paper tickets issued through BSP on/after 01 June 2008. Passengers holding such tickets will be required to purchase a new E-ticket prior to acceptance for travel. If the itinerary is not E-ticket eligible, but complies with THAI's ticketing policy, THAI will issue a new paper ticket on the agent's behalf. The original travel agent paper ticket will not be accepted as a form of payment for the new ticket.

Amending bookings issued as E-tickets.

When any alteration is made to a booking after an E-ticket has been issued, it is essential that either the original E-ticket is revalidated if no change is made to the routing and/or fare, or that the original E-ticket is reissued to reflect the new routing and/or fare. Failure to do so when an alteration has been made will lead to the E-ticketed booking not matching the departure control information. This will result in inconvenience and delay to your passenger's check-in processing.

Interlining Ticketing Agreements.

THAI has initiated Interline E-ticketing facilities with over 80 airlines, including all Star Alliance partner carriers, and will continue to expand these agreement in order to provide more carrier choice when interline fares are being sold.

Below is a list of carriers THAI plans to implement an IET agreement with, but are still under negotiation at this date.

Airlines with whom THAI is currently negotiating with in order to implement an Interline E-ticketing Agreement.			
Code	Airline	Code	Airline
2A	Deutsche Bahn AG	KM	Air Malta
8M	Myanmar Airways Intl.	MA	MALEV Hungarian Airlines
9Q	PB Air	MD	Air Madagascar
AE	Mandarin Airlines	ME	MEA Middle East Airlines
AH	Air Algerie	MU	China Eastern Airlines
AM	Aeromexico	MX	Mexicana De Aviacion
AS	Alaska Airlines	MZ	Merpati Nusantara
AT	Royal Air Maroc	OK	Czech Airlines
B7	Uni Airways	OM	MIAT – Mongolian Airlines
BG	Biman Bangladesh Airlines	OV	Estonian Air
BP	Air Botswana	PK	Pakistan Intl. Airlines
BT	Air Baltic	PS	Ukraine Intl. Airlines
BW	Caribbean Airlines	QI	Cimber Air
C9	Cirrus Airlines	RA	Royal Nepal Airlines
CU	Cubana	S2	Air Sahara (JET LITE)
CY	Cyprus Airways	S7	Siberia Airlines
EI	Aer Lingus	SU	Aeroflot
FV	Pulkovo Aviation Enterprise	SV	Saudi Arabian
GA	Garuda Indonesia	TM	LAM – L/A de Mocamgiq
HP	America West Airlines	UM	Air Zimbabwe
HU	Hainan Airlines	UN	Transaero
HY	Uzbekistan Airways	UU	Air Austral
IC	Indian Airlines	UX	Air Europa
IG	Meridiana	VS	Virgin Atlantic Airways
IR	Iran Air	VV	Aerosvit Airlines
IT	Kingfisher Airlines	W5	Mahan Air
IY	Yemenia Yemen Airways	WY	Oman Aviation
JJ	TAM Limhas Aereas	Z5	GMG Airlines
KB	Druk Air	ZH	Shenzhen Airlines
KC	Air Astana		

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Thai Airways International E-Ticketing Policy – update (continued)

Interlining Ticketing Agreements (continued).

For carriers who have indicated that they are not ready to implement IET agreements THAI will withdraw our existing interline ticket agreements, effective 01 June 2008. Therefore, THAI's accounting code (TG 217) cannot be used for validation of tickets where these carriers are included in the ticketed itinerary. A list of the carriers concerned is tabled below.

Airlines with whom THAI has terminated interline ticketing agreements as of 01 June 08.			
Code	Airline	Code	Airline
3U	Sichuan Airlines	KJ	British Mediterranean Airways
6A	AVIACSA-Consortio Aviaxsa S.A. de C.V.	KK	Atlasjet Airlines Inc.
7B	Krasnoyarsk Airlines	KX	Cayman Airways
9U	Air Moldova State Air Company	LI	Liat (1974)
A9	Georgian Airways	LW	Pacific Wings
AU	Cielos del Sur S.A.	NF	Air Vanuatu
B8	Eritrean Airlines	NL	Shaheen Air International
BE	Jersey European Airways	PU	P.L.U.N.A.
CL	Lufthansa CityLine GmbH	PW	Precision Air Service
CS	Continental Micronesia Inc.	PX	Air Niugini Pty
D3	Diablo Airlines	PY	Surinam Airways
D6	Inter-Aviation Services dba Interair	PZ	TAM-Transportes Aereos del Mercosur
DT	TAAG Angola Airlines	QM	Air Malawi
E4	Aero Asia International (Private)	RB	Syrian Arab Airlines
E8	Alpi Eagles S.p.A.	RO	Tarom
EF	Far Eastern Air Transport	SW	Air Namibia
EN	Air Dolomiti S.p.A.	T6	Tavrey Aircompany
EW	Eurowings AG	TC	Air Tanzania
F9	Frontier Airlines Inc.	TE	Lithuanian Airlines
FJ	Air Pacific	TU	Tunis Air
GE	TransAsia Airways	U6	Ural Airlines
GT	GB Airways	U8	Armavia
HA	Hawaiian Airlines	UO	Hong Kong Express Airways
HF	Hapag Lloyd Fluggesellschaft	UY	Cameroon Airlines
IA	Iraqi Airways	V7	Air Senegal International
IE	Solomon Airlines	VH	Aeropostal Alas de Venezuela C.A.
IN	Macedonian Airlines	WD	Dairo Air Services
IZ	Arkia - Israeli Airlines	YM	Montenegro Airlines
JM	Air Jamaica	YX	Midwest Airline
JS	Air Koryo	Z6	Dnieproavia Aviation Company
JU	Jat Airways	ZL	Regional Express
JZ	Skyways AB	ZW	Air Wisconsin Airlines Corporation

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